

*We have learned that people will forget
what you said, they will forget what you
did but they will never forget how you
made them feel.*

Dr. Maya Angelou

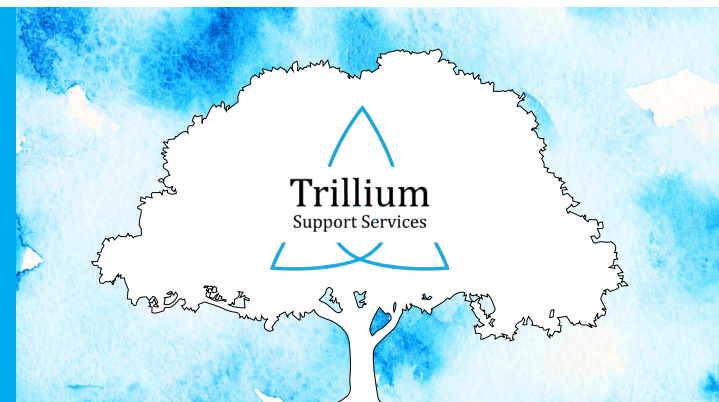
We look forward to your Call!

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📘 @TrilliumSupportServices





ABOUT US

Trillium Support Service provides skilled, experienced and credentialed Community Support Workers to support families in meeting the needs of people whose behavioral, emotional, developmental and psychological needs require one-one support.

Trillium Support Service is a social enterprise committed to meeting the needs of children, youth and adults with complex special needs. Trillium offers competitive prices, great service, and a partner program that helps the entire sector. Our hiring techniques and continual learning programs help ensure that Trillium delivers the best support services possible.

WE ARE A SOCIAL ENTERPRISE

As a social enterprise our mission is to help shape our communities through strategic investments in education and training of our communities future leaders, through funding of our partnering agencies strategic planning and by funding for technology that directly supports client independence.

Our models have an impact!

Paul McCormack, Co-Founder

BENEFITS OF TRILLIUM AS YOUR SERVICE PARTNER

- ✓ A sophisticated organizational infrastructure that takes care of source deductions
- ✓ Employment Standards Act regulations and removes the burden for families to be the employer
- ✓ Workers that are covered by WSIB and professional liability insurance
- ✓ Competitive pricing, and flexibility in meeting your support needs
- ✓ The experience of a leadership team that has worked in the sector for over 100 years
- ✓ A staff-based model and not an independent contractor model allowing us to maintain supervision and give direction to our team
- ✓ Continual support from Service Coordinators and feedback from you on our team's work to ensure service meets your expectations

"At Trillium, we commit every day to make a difference in the lives of the people we have the honour to support. We commit to thinking outside the box, to always work towards making an impact that is beyond the status quo. Make a difference."

Rosa

OUR SERVICES

Home and Community Based Support

Support to individual client's living in the community or in the family home and require ongoing support to ensure that their complex needs are met. Workers are highly skilled with the ability to work independently ensuring that the care plan is implemented effectively. This service has a particular interest in working with people with complex behavioural issues.

- ✓ Providing a personalized routine that gives structure and predict ability for daily living
- ✓ Encouraging, reminding and supporting as needed for activities of daily living
- ✓ Helping to ensure safety and supervision
- ✓ Ongoing support of behavioural strategies to assist the individual in maximizing their quality of life, including redirection of behaviour into positive behaviours'
- ✓ Ongoing support of cognitive strategies to enhance quality of life
- ✓ The supervision of social and community activities, outings and hobbies

Behavioural Support

A specialized support service designed to meet the needs of children, youth and adults with complex behavioural challenges.

Our Behaviour Therapists (BCBA) and Behaviour Support Workers will collaborate with service teams and families to develop plans based on the knowledge and expertise of those who know the person the best.



Ask us about our E Community Support Network!

We provide technological solutions to support individuals who are otherwise isolated to become more independent, more self-reliant and be better connected to the community and to the people they care about.

OUR TEAM

Community Support Workers

Our staff team are selected for your specific requirements ensuring a consistant response with someone you feel is a 'good fit' for your loved one. We have an awesome team of Support Workers throughout the Greater Toronto Area, Greater Hamilton/Niagara Area and South Western Ontario. They are well trained, knowledgeable and genuinely care!

- ✓ Our Workers are experienced and committed professionals
- ✓ Workers commit to ongoing professional development
- ✓ Skills to implement behavioural programming
- ✓ Skills to implement life skills and social skills programming
- ✓ Strong interpersonal and communication skills
- ✓ Undergone an extensive interview and reference check process
- ✓ Have passed a criminal reference (Vulnerable Sector Screening) check
- ✓ Hold First Aid and CPR Certification
- ✓ A related university degree or college diploma
- ✓ Related experience

Trillium Service Coordinator

To ensure quality assurance standards, our Support Workers have direct and frequent contact with an Trillium Service Coordinator. This position helps to ensure that:

- ✓ Our service is goal oriented and focused
- ✓ Service remains effective, responsive to changing needs and is cost efficient
- ✓ Any 'barriers' to service delivery are problem solved
- ✓ The service is accountable to you and all stake holders
- ✓ On-going communication with client and team members

"We have a fantastic group of people working here to accomplish an amazing goal! We care for some very vulnerable people, building on their strengths, making them feel good about themselves and helping them to live their lives to the fullest potential. Incredible!"

Carrie