

*We have learned that people will forget what
you said, they will forget what you did but they
will never forget how you made them feel.*

Dr. Maya Angelou

MAKE A REFERRAL

To make a referral or to learn more about our services please call our head office at

(289) 208-2029

Our Service Coordinators are program specialists with extensive theoretical and practical knowledge. We will review your current needs and make arrangements to meet with you to discuss how we can be helpful.

CONTACT US

Head Office

22 Wilson Street, Hamilton, Suite 9
ON L8R 1C5

Phone: (289) 208-2029

Email: info@trilliumsupport.com

Toronto Office

192 Spadina Avenue, Suite 405,
Toronto M5T 2C2



About Us



Trillium Support Services is a social enterprise committed to meeting the needs of children, youth, and adults with complex special needs. At Trillium, we provide support staff to Residential Programs, Day Programs, Community Services and in Family Homes.

As a social enterprise, earnings are reinvested in our partnering agencies, in families, in training the leaders of tomorrow and discovering new ways for technology to be used to enhance the lives of the people we serve. Work with us and help shape the future!

OUR SERVICES

Residential Support Services

- ✓ Our skilled and dedicated team of Residential/Community Support Workers are available to work in a variety of residential care and treatment programs.
- ✓ Services are available to work with clients on a one-one basis to support complex behavior or to work alongside a team in the delivery of care to a program.
- ✓ Services are available for short term and long-term assignments.

Day Program Services

- ✓ Our workers support individual's experiencing social/behavioral difficulties in their day program.

Community Support /Families

- ✓ Support to individual clients living in the community or in the family home and require ongoing support to ensure that their complex needs are met.
- ✓ Workers are highly skilled with the ability to work independently ensuring that the treatment plan, as established, is implemented effectively.

Behavioural Support

- ✓ Trillium Behavioural Services is a specialized support service designed to meet the needs of children, youth and adults with complex behavioural challenges.
- ✓ Solutions to behavioural challenges often reside with the people who know the individual the best. Our workers will collaborate with service teams and families to develop plans based on the knowledge and expertise of those who know the individual best.

Our Team

- ✓ Our Residential and Community Support Workers are skilled in providing life and social skills programming, interpersonal communication and the implementation of behavior management strategies.
- ✓ They have a certificate, diploma or degree related to the field of social services along with additional training that equips them to optimize the personal and social development of those individuals they provide support.
- ✓ Our team is committed to utilizing strengths-based, needs-led approaches to mediate clients' presenting challenges.
- ✓ Our staff will work in a direct person-to-person capacity with clients.
- ✓ They will seek to provide a supportive, stable environment in which various social, educational and relationship interventions can take place in the day-to-day living space of the client.

How is Trillium Support Services a Social Enterprise?

- ✓ We are invested in providing a best in class service that better the lives of people who are generally marginalized within our society.
- ✓ We take any 'profits' generated and invest them within our community.
- ✓ We support other organizations in realizing their social purpose mandates.
- ✓ We are accountable and transparent to our stakeholders.



"We have a fantastic group of people working here to accomplish an amazing goal! We care for some very vulnerable people, building on their strengths, making them feel good about themselves and helping them to live their lives to the fullest potential. Incredible!"

Carrie

Become a Trillium Service Partner



Benefits

- ✓ Trillium offers competitive pricing, with opportunity for social enterprise profits being reinvested back into your organization.
- ✓ Flexibility in meeting your front-line staffing needs.
- ✓ Transparent Service Agreement - No exclusivity agreement
- ✓ Our staff-based model reduces the agency exposure to potential liability.
- ✓ The experience of a leadership team that has worked in the sector for over 100 years.
- ✓ Workers that are covered by WSIB – reducing the potential liability if an outside worker is hurt in your program.
- ✓ A sophisticated organizational infrastructure that is ESA compliant.
- ✓ A staff-based model and not an independent contractor model – allowing us to maintain supervision and give direction to our team.
- ✓ Support our workers in applying for positions in the agency they are working in without unreasonable barriers.
- ✓ Great service with continual learning programs for our staff.
- ✓ A low staff to Service Coordinator ratio ensuring our workers receive the requisite support they need to be effective in your program.
- ✓ As a social enterprise, Trillium offers the accountability and transparency you see in a public organization with the flexibility and responsiveness you see in a private enterprise.
- ✓ Opportunities for creative partnerships with an unprecedented flexibility in staffing models allowing new services to develop and mature before making a commitment to the service becoming a part of core service delivery.
- ✓ Continual support from Service Coordinators, and feedback from you on our team's work to ensure service is above the standard of care.

Ask us about our E Community Support Network!

We provide technological solutions to support individuals who are

otherwise isolated to become more independent, more self-reliant and be better connected to the community and to the people they care about.